Forum Payments Community Engagement

PRINCIPLES

- Direct feedback between Payments Community and Forum
- Dedicated secretariat staff
- Two-way engagement
- Reaching out beyond London
- Transparent communication
- Working in partnership with other bodies in the regulatory family
- Community to see their input considered and reflected where appropriate, incl. standing agenda item at Forum meetings



Forum Payments Community Engagement

TOOLS

- Website updates
- Online information sessions e.g. webinars, etc.
- Roundtable discussions in contact groups (Forum members to be invited)
- Opportunity to participate in working groups
- Face-to-face consultations
- Events/hearings/written consultation when draft strategy is produced and as appropriate
- Attending relevant industry and regulatory events to promote and expand engagement
- Leveraging opportunities for outreach through membership bodies to amplify engagement



Forum Payments Community Engagement

Contact Groups

Small Users

Consumers Vulnerable Groups SMFs

Large Users

Corporates Government Retailers

Payment Service Providers

Banks
Building Societies
Credit Unions
Agency Banks

<u>Technology and</u> Infrastructure Providers

Software Suppliers Vendors Aggregators Fintechs

Industry Experts

Others, including schemes, consultants, etc.



2015 Forum Oct **ENGAGEMENT** Dedicated Contact Meetings Nov Website updates Forum Dec **ENGAGEMENT** 2016 Dedicated contact Roundtables Jan Meetings Website updates Forum Feb **ENGAGEMENT** Dedicated contact Mar Roundtables Meetings Website updates Forum Apr **ENGAGEMENT** Dedicated contact May Roundtables Meetings Website updates Forum Jun **ENGAGEMENT** 2nd Payments Jul Community Event/Hearing Aug Written Submissions on Draft Forum Sep Strategy

Forum Payments Community **Engagement Timeline**

STRATEGY UPDATED

Final Strategy

