

The Payment Systems Regulator Ltd

Minutes

Meeting: PSR Board
Time & date of Meeting: 17 March 2021
Venue: Microsoft Teams

Present: Charles Randell (Chair) Simon Ricketts
David Geale Tommaso Valletti
Chris Hemsley Aidene Walsh

In attendance: Set out in Annex A

1 Apologies, quorum and declarations of interest

- 1.1 The meeting was noted to be quorate and proceeded to business.
- 1.2 No interests in the items to be discussed were declared.

2 Managing Director's report

- 2.1 Mr Hemsley **briefed** the Board on a number of topical issues, including:
 - a) Access to cash: PSR's continued engagement with LINK and joint strategic work with the FCA has been important in mitigating the risks associated with inadequate access to cash.
 - b) APP Scams: Reimbursement levels have risen slightly in the past few months but there are still unexplained disparities between firms. The results of the Call for Views will be brought back the Board as soon as possible.
 - c) Interchange Fee Regulation (IFR): Mastercard and Visa informed the PSR about their intention to make changes in relation to certain charges affecting cross border transactions. The PSR is considering the economic impact of their planned changes in order to determine the appropriate response. The PSR has a programme of work looking to understand the scale of barriers to interbank systems being used for retail payments and how to address them.

3 FCA Update

Mr Geale briefed the Board on the business of the FCA that was of relevance to the PSR including the FCA's ongoing Transformation agenda, crypto assets, review of contactless limits on transactions, assessment of firms' financial resilience and engagement with those at highest risk of failure, access to cash and the regulatory framework review.

4 PSR Strategy - Draft

- 4.1 The Board was presented with the proposed content and structure of the PSR strategy, intended for consultation and publication later in the year. The Board took cognisance of the key messages set out in the document and the description of strategy measures proposed in support of the PSR's objectives.
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- 4.2 The Board **noted** the engagement plan for the draft strategy and raised the importance of clear communication of its role, areas of focus and stakeholder perception. The Board also gave its steer and welcomed further discussions on measuring success outcomes in line with the PSR's strategic objectives.

Decision:	The Board agreed to delegate authority to the MD and Chair to approve the final draft strategy and consultation paper for publication.
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5 Annual Plan & Budget 2021-22 Publication

- 5.1 The Board was presented with the final version of the Annual Plan and Budget for the year 2021/22. The Board **noted** that existing work will continue from 2020/21, whilst also focusing on some new priorities to ensure the PSR continues to deliver effectively against its objectives.
- 5.2 The Board **discussed** the structure of the plan and recommend changes in line with the PSR's objectives.

Decision:	The Board approved the Annual Plan and Budget 2021/2022, in principle, for publication on 24 March 2021.
Decision:	The Board delegated authority to the Chair and MD to approve the final edits and design prior to publication.

6 Pay.UK capability – Next steps following skilled person report

- 6.1 The Board was briefed on the key findings of the skilled person report into Pay.UK's capability to deliver the NPA programme.
- 6.2 The Board **noted** the proposal to address stakeholder concerns about the risk levels of the NPA programme by reviewing the scope and approach to procurement and monitoring the implementation of the skilled person recommendations.
- 6.3 The Board **noted** the PSR's approach to monitoring implementation of the recommendations of the Skilled Persons report.

7 Minutes and matters arising

- 7.1 The minutes of the Board meeting held on 20 January 2021 were approved, subject to minor typographical errors being corrected.
- 7.2 The progress in respect of the matters arising from previous meetings was noted.
- 7.3 Written procedures taken since the last meeting were noted.

8 Committee Report

- 8.1 The Chair's report from the Joint AuditCo/RiskCo meeting was noted.

9 PSR Panel Update

- 9.1 The Board noted the report from the Chair of the PSR Panel.

10 Items for noting

- 10.1 The following papers were **noted**:
- a) Minutes of meetings of the Executive Committee that took place on 7 January, 19 January and 16 February
 - b) Board Effectiveness Review – update on actions from 2020 review and plan for 2021 review
 - c) Draft agenda for the PSR Board Meeting on 19 May

11 Any other business

- 11.1 There being no further items of business to discuss, the meeting closed.

Charles Randell
Chair

Annex A: Attendees

Attending all, or substantially all, of the meeting:

Louise Buckley	Chief Operating Officer and Head of Strategy
Genevieve Marjoribanks	Head of Policy
Allyson Milano	Assistant Company Secretary
Simon Pearce	Company Secretary
Maria Tavares de Pina	Manager, Legal, Enforcement and Competition
Kim Turner	Private Secretary to the Managing Director
Ian Runacres	Private Secretary to the Chairman

Attending for the following items:

4	Toby Parker	Manager, Communications
	Nicole Coates	Technical Specialist, Regulatory Policy & Strategy
5	Anita Kelly-Metelewa	Manager, Operations
6	Gala Poole	Manager, Regulatory Policy & Strategy
	Janet Duggan	Manager, Legal

*Relevant associates and other professional business support staff were also in attendance.