

FCA/PSR Access to Cash – Working Group 2: Access to Branch Services, Terms of Reference

Working Group	Access to branch services – Working Group 2 (WG 2)
Reporting to	Access to Cash Steering Group
WG Chair	Helen Grimshaw (Chair, UK Finance Access to Cash)
Objectives	<ul style="list-style-type: none"> • To maintain access to cash-related branch services (e.g. deposits, in-person cash payments) for consumers and SMEs in a sustainable way • Cash-related branch services are defined as those that involve actual Notes and Coins. Services related to movement of cash in branches are not in scope
Work programme (and lead contributors)	<ul style="list-style-type: none"> • Analysis of the role of existing branch infrastructure • Identification of appropriate alternatives to existing infrastructure (e.g. role of shared services) • Strategy for implementation of alternatives, including identification of blockers and potential solutions • Work with other Working Groups: <ul style="list-style-type: none"> ○ WG 1 (Consumer and SME needs) to identify solutions to meet priority needs and segments across the UK ○ WG 3 (Access to cash withdrawals) to identify areas of overlap and potential efficiencies in developing solutions
WG Members	<ul style="list-style-type: none"> • Martin Henry (AIB) • Sam White (Barclays) • Peter Seymour (Cardtronics) • Cathy Jenkinson (Danske Bank) • James Rowe (Lloyds Banking Group) • Tamsin Byrne (Metro) • Emma Griffiths (Nationwide) • Ross Borkett (Post Office) • Philip Trew (RBS/Natwest) • Andy Hockley (Santander) • Duane Campbell (Tesco Bank) • Amanda Bell (TSB) • Peter Tyler (UK Finance) • Lyn Rose (Virgin Money) • Marc Maxfield, Jack Jenkins, Luke Charters (FCA) • Philip O'Donnell, Fiona McLaren (PSR) <p><u>Observers:</u></p> <ul style="list-style-type: none"> • Sagar Shah (Bank of England) • John Appleton, William Morello (HM Treasury)
Meeting frequency	Weekly through October 2020. To be agreed during first Working Group session
Expected Completion Date	December 2020
Secretariat	Sowmya Ganti (Accenture)